



Restoration 1 Of Middletown PA- Wilmington, NC - Pittsburgh North,PA

RP-26-2049

203 Finch Street

Clinton, NC

Jan 22, 2026



Jan 22, 2026

Rocket Report

Project Manager:	Hutch Hillebert
Our File #:	RP-26-2049
Project Alias	ILM-2026-0002 Lynn Owen
Report Content:	Room Notes, Project Notes, Equipment List, Claims Information, Project Loss Information, Property Information
Location of Loss:	203 Finch Street Clinton, NC, 28328, US

Property, Loss, Claim Info

Property Information

Project Number	RP-26-2049
Project Alias	ILM-2026-0002 Lynn Owen
Platinum Agent	No
Property Classification	Single Unit

Loss Information

Type of Damage

Claims Information

Phone	(910) 309-6670
Email	lynn@matthewsgifts.com
Claim Number	060701958
Adjuster Name	Damian Vizcarron
Adjuster Phone	(919) 708-8484
Adjuster Email	Damian.Vizcarrondo@libertymutual.com

Project Summary

High Level Project Information

Jan 5, 2026

910-592-5100 Work number

Jan 5, 2026

PO had grease fire was connected via insurance company Lynn Owen 203 Finch Clinton NC 28328 H 910-309-6670 W 910-592-5100 Expecting call back with ETA

Jan 5, 2026

KL just received a call from Adjuster providing his phone number +1 (919) 708-8484 he is scheduled to come out on Wednesday. He asked me after I performed my assessment to update him on what I see and what it looks like and then he needs that we might have from them in order to get this complete.

Jan 5, 2026

KL discussed with the Adjuster scope of work he'll be out Wednesday at 10 . He's gonna put together an estimate presented to us to ensure that we can do the work for what they're wanting to pay.

Jan 6, 2026

KL reached out to Miss Lynn to let her know that we'll be there tomorrow with the Adjuster and that we discussed the scope of work and he's writing an estimate for us to agree to get the work completed.

Jan 8, 2026

1/7 KL attended I just your walk went over and agreed upon scope. Adjuster will put together an estimate for a base for us to move forward. Planning on starting tomorrow by placing AFD and collecting deposit check.

Jan 8, 2026

1/7 Adjuster sent over estimate reviewed with RZ and HH. Will be moving forward with the mitigation and discussions with the adjuster.

Jan 8, 2026

1/8 KL spoke to Damien, a.k.a. Adjuster, regarding his estimate and all that stuff versus where we kind of see the value at and and he explains a good starting point and we will be able to adjust accordingly cause things he didn't possibly consider the AFD some of the content manipulation things

of that nature, and so he thinks that we're good to go. Let's take care of the customer and we should be able to close this out pretty quickly.

Jan 8, 2026

1/8 KL arrived placed afd. Proceeded to clean cabinet doors above stove with chem sponges and 9d9. Went and met customer at work for deposit check.

Jan 9, 2026

Received deposit check#3377 in the amount of \$1000.00. It was mobile deposited to the AF account on 1/8/2026

Jan 9, 2026

1/9 KL continue to clean cabinets and heavily affected kitchen area.

Jan 12, 2026

1/12 KL proceeded to manipulate, pack, and clean contents. More contents to manipulate, pack, clean tomorrow.

Jan 12, 2026

Spoke to Miss Owen updated her on the progress and the process. She's extremely happy with us. She is unsure if the cabinets are going to be paintable as they should've been an enamel finishing their flat paint finish and so we'll be looking into options on getting that taken care of whether we're doing it or whether she's hiring somebody else.

Jan 13, 2026

1/13 KL continued to manipulate, pack, and clean contents. Cleaned shelves and walls. More cleaning of walls and cabinets remaining.

Jan 15, 2026

1/15 KL finalized the cleaning of the cabinets. Mrs. Owen advised cabinet quote to replace cabinet doors and paint came in at \$5,400. Asked if I could help advise with adjuster to get help covering. Will reach out to Mrs. Owen for COC and cos

Jan 15, 2026

Scope of work completed Placing an AFD. Manipulate all contents (Including but not limited to furniture, pictures, decorations, knickknacks, etc.) Wipe and clean all contents (Includes chem sponges, wiping and treating with 9D9 and Vital oxide Wiping clean all walls, Trim, Cabinet, surfaces, etc. (Includes chem sponges, wiping and treating with 9D9 and Vital oxide) Boxing of all contents after they've been cleaned. Putting back all contents after surfaces were cleaned. Clean exterior of appliances (Double oven, Fridge, Microwave, Dishwasher, Stove top, etc) Removal of AFD. Extensive photo documentation. Communicating with the adjuster, Including, but not limited to Adjuster walk. Administrative work such as sketch, overview, Documentation. 1.5 hours one-way travel 3 hours

total per day. Consumables used: Chem sponges Terry towels Microfiber cloths 9D9 Vital oxide Disposable gloves Respirator

Jan 15, 2026

Ready for billing CoC/CoS has been sent via Adobe to Ms. Owen. She will not have access to email until Saturday.

Jan 16, 2026

Submitted to RiB for writing and negot.

Jan 19, 2026

Coc/Cos are signed and in uploads.

Jan 19, 2026

Spoke to Miss Owen, regarding the undisputed fund she received and how I'm waiting on the invoice and that I would get with her afterwards so that way we can get the payment cleared out after I talk to her Adjuster and get everything approved.

Jan 19, 2026

Ms. Owen called at 3:01 pm and had questions about signing the COC/COS and payment. Advised KL.

Jan 20, 2026

Approved for \$15,056.13 Invoice sent to KL to collect undisputed amount.

Jan 20, 2026

KL Spoke to Damion (adjuster) about invoice, as well as went it over to his email (BCC RZ) HE said to send him the invoice and he will get it looked over and taken care of. KL also spoke to Mrs. Owen who was a little sticker shocked at first, but said she understands and asked if the adjuster was working with me on it. I explained what he had said and let her know that the insurance would be paying her and she would need to pay us. I also informed her about the undisputed funds she received and that we needed to collect those. She acknowledged and said i could call her any time. (Leaving me slightly confused) I will follow up with her later today (After she gets off work) and see if i can pick up a check tomorrow.

Jan 22, 2026

Received check #3381 in the amount of \$3034.61 from KL. It was mobile deposited to the AF account on 1/21/2026

Equipment	Count
Air Scrubber	1

203 Finch Street - Total Equipment

Equipment	Count
Air Scrubber	1

203 Finch Street - Assessment



01/05/2026



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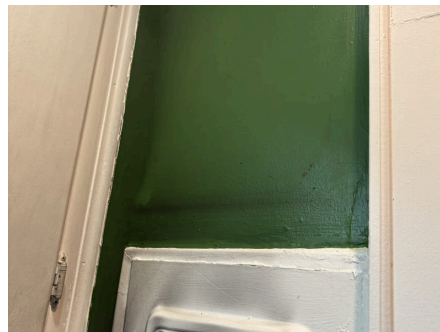
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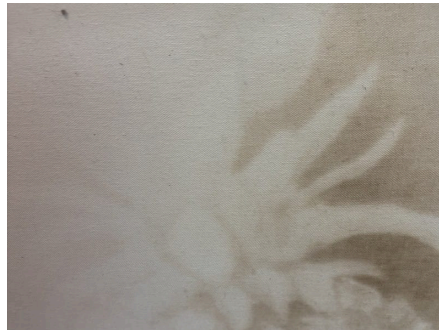
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203 Finch Street - Kitchen



01/08/2026



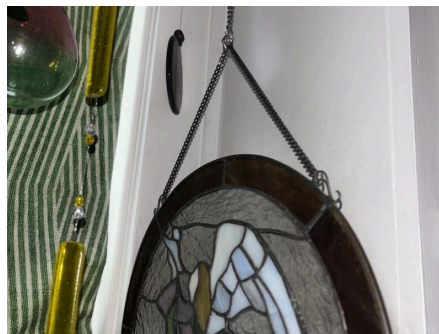
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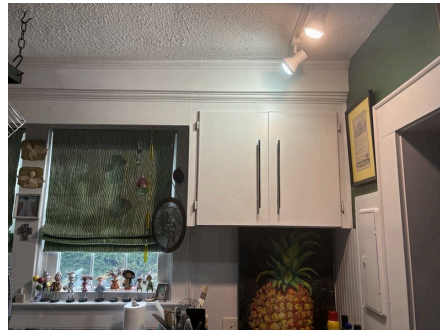
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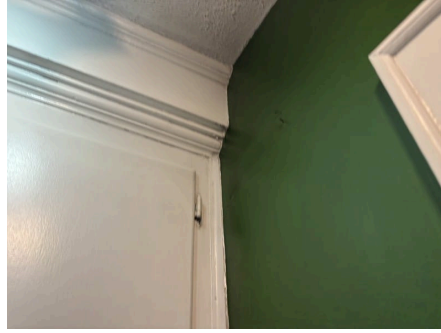
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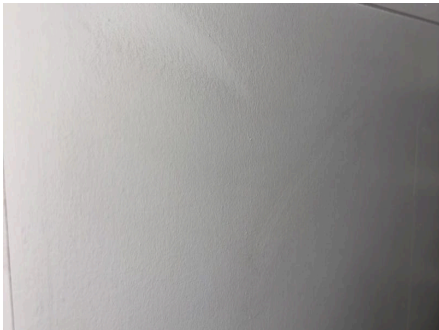
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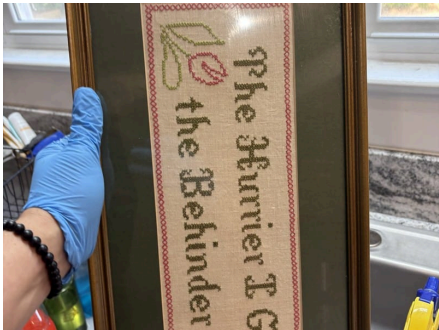
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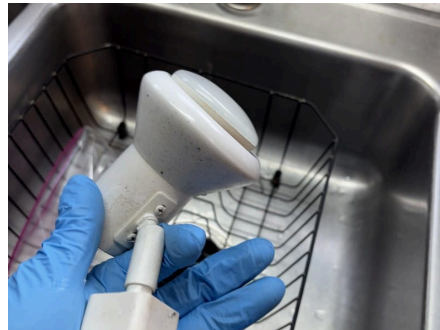
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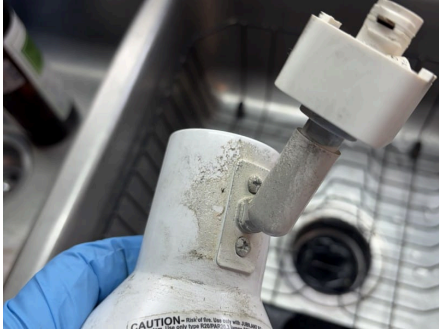
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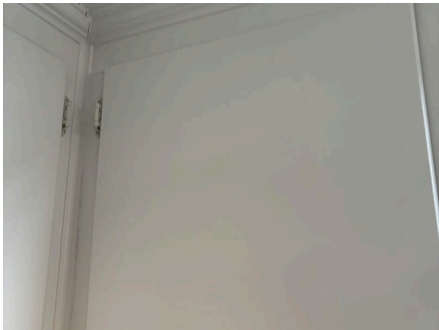
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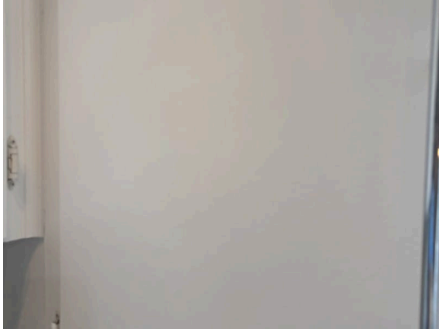
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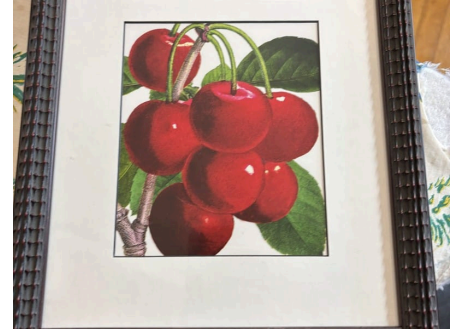
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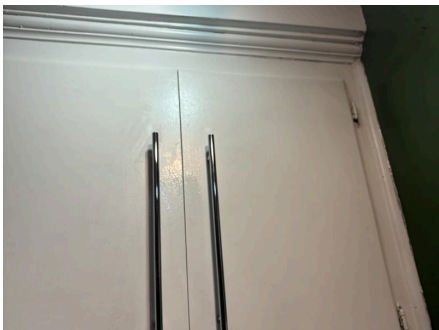
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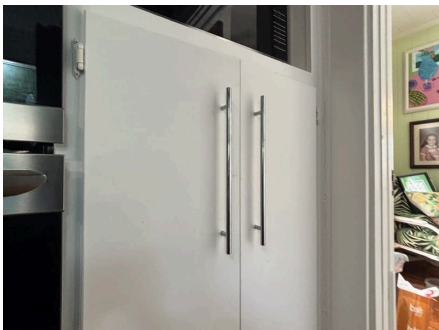
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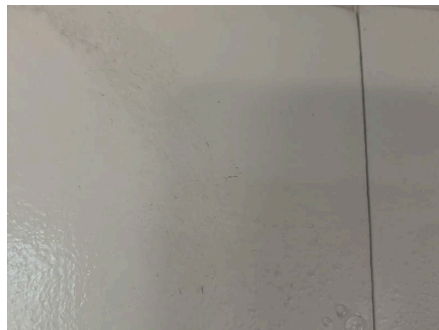
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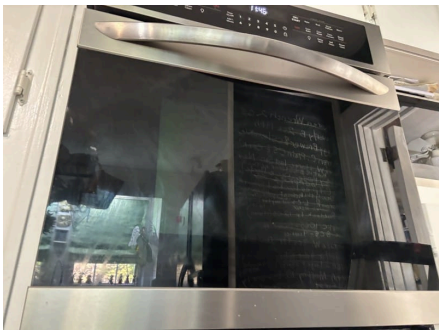
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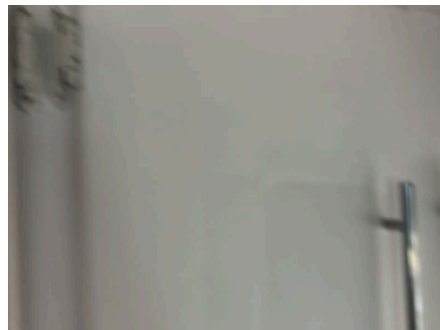
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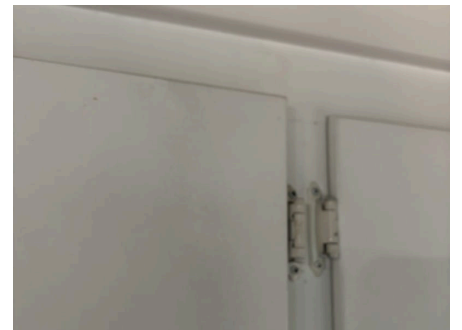
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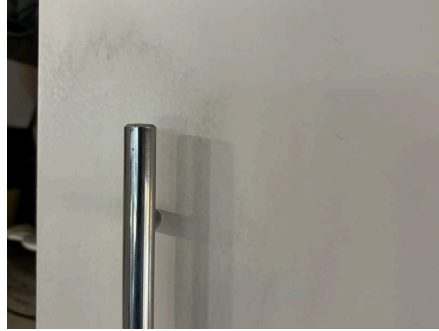
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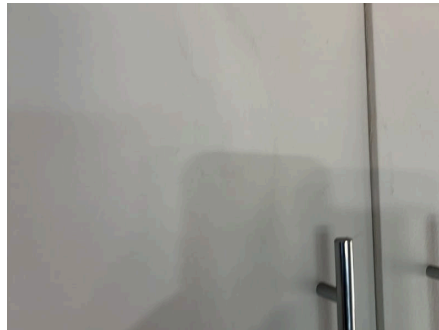
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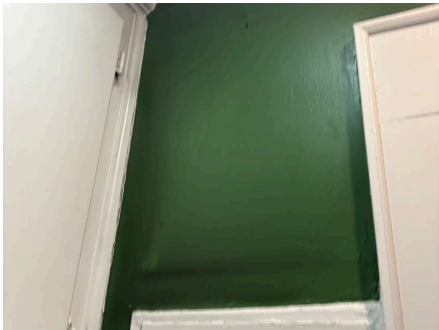
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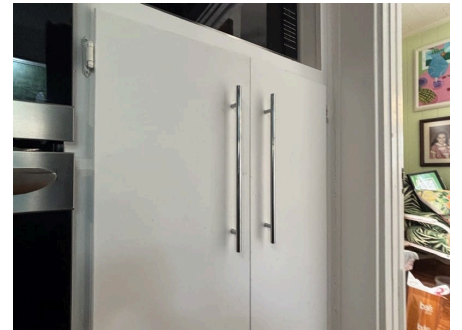
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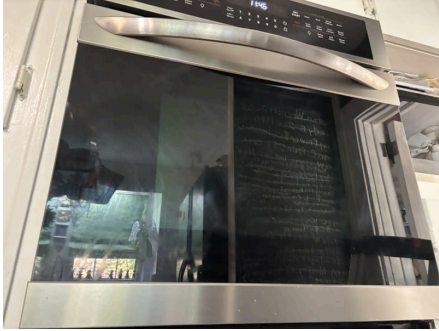
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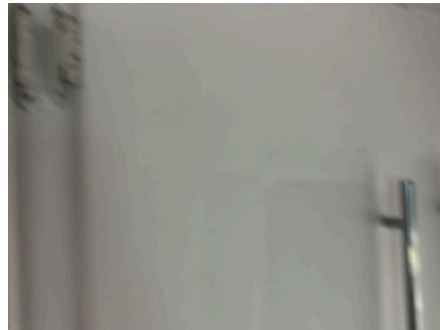
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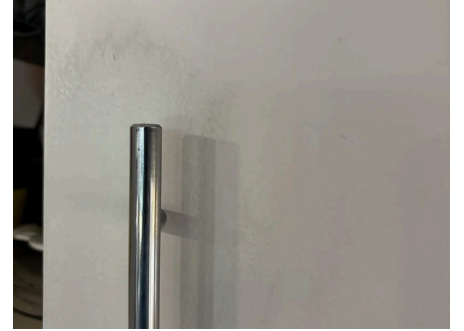
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203 Finch Street - Content Cleaning



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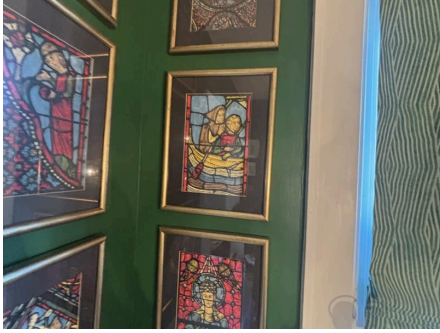
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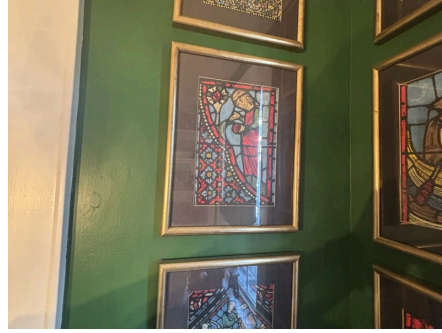
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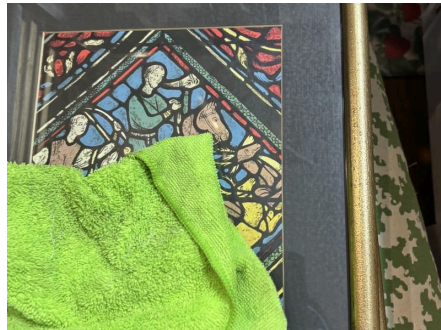
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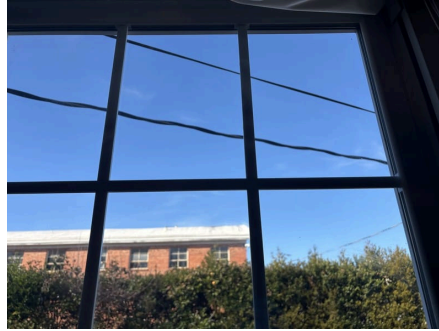
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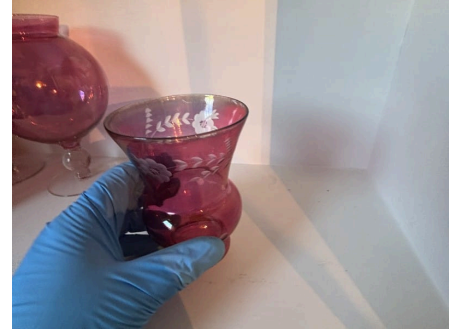
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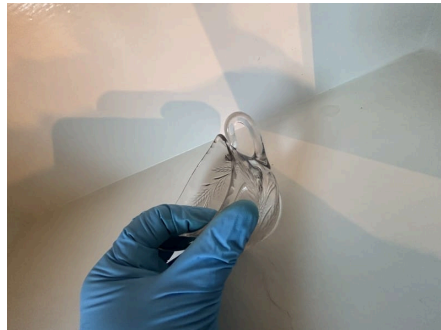
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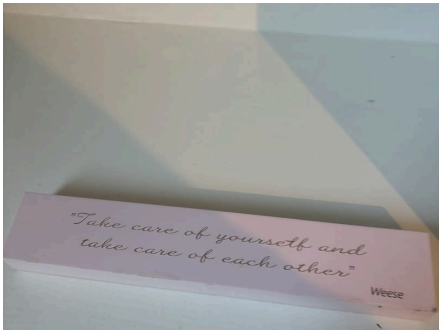
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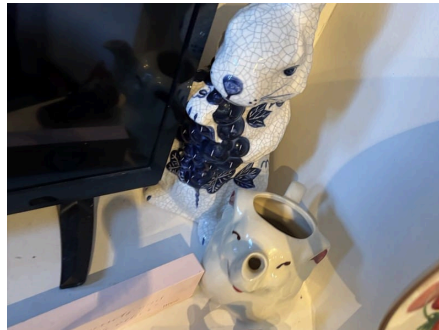
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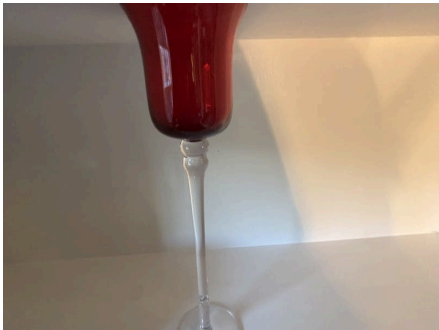
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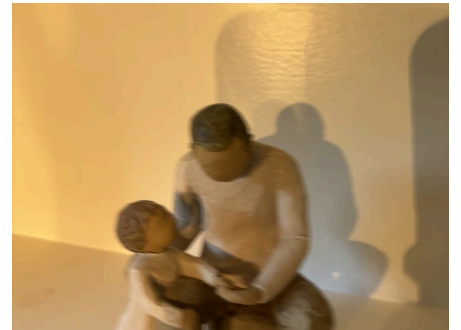
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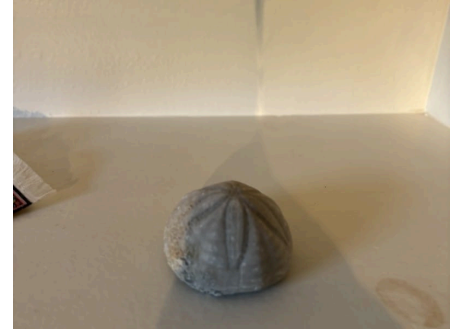
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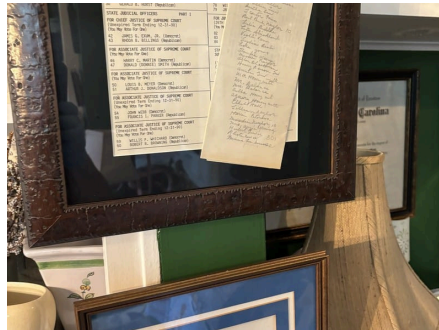
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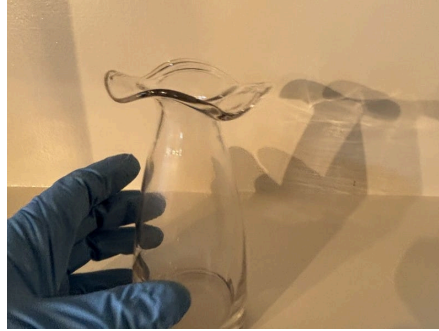
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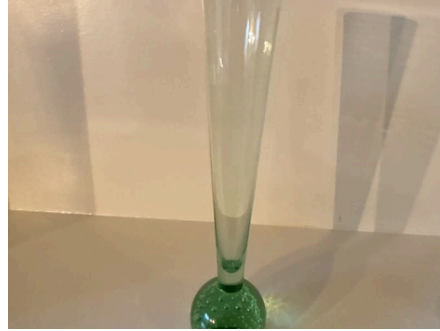
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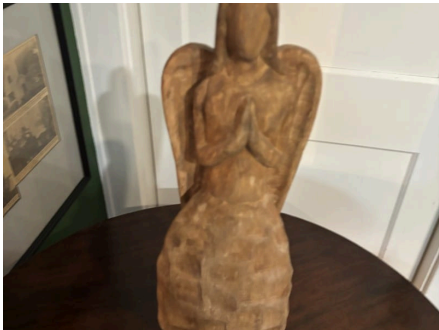
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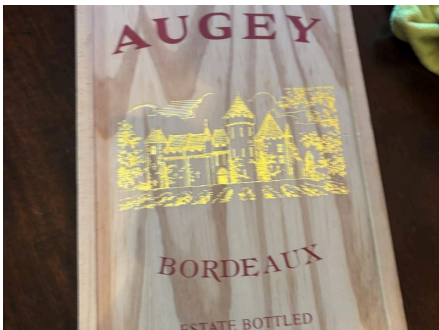
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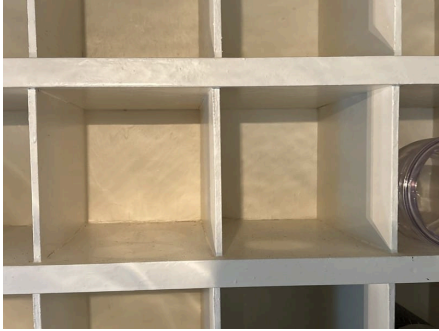
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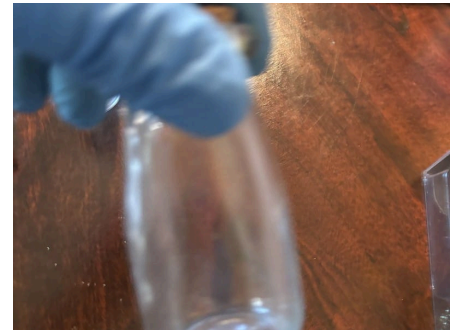
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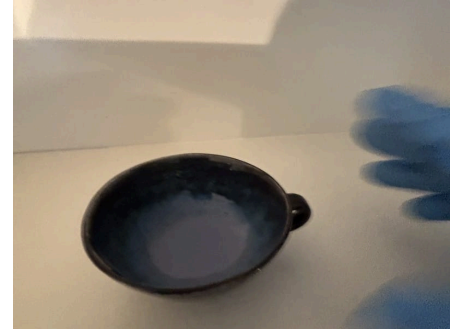
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203 Finch Street - Content Cleaning - Notes

Jan 12, 2026

Used multiple pairs of gloves, towels, microfiber clothes, 9D9, and a respirator. 22 Boxes

203 Finch Street - Over View

203 Finch Street - Over View - Equipment

Equipment	Count	Day In	Day Out	Total
Air Scrubber	1	01/08/2026	01/15/2026	8



Jan 22, 2026

Rocket Report

Project Manager:	Hutch Hillebert
Our File #:	RP-26-2049
Project Alias	ILM-2026-0002 Lynn Owen
Report Content:	Room Notes, Project Notes, Equipment List, Claims Information, Project Loss Information, Property Information
Location of Loss:	203 Finch Street Clinton, NC, 28328, US

Property, Loss, Claim Info

Property Information

Project Number	RP-26-2049
Project Alias	ILM-2026-0002 Lynn Owen
Platinum Agent	No
Property Classification	Single Unit

Loss Information

Type of Damage

Claims Information

Phone	(910) 309-6670
Email	lynn@matthewsgifts.com
Claim Number	060701958
Adjuster Name	Damian Vizcarron
Adjuster Phone	(919) 708-8484
Adjuster Email	Damian.Vizcarrondo@libertymutual.com

Project Summary

High Level Project Information

Jan 5, 2026

910-592-5100 Work number

Jan 5, 2026

PO had grease fire was connected via insurance company Lynn Owen 203 Finch Clinton NC 28328 H 910-309-6670 W 910-592-5100 Expecting call back with ETA

Jan 5, 2026

KL just received a call from Adjuster providing his phone number +1 (919) 708-8484 he is scheduled to come out on Wednesday. He asked me after I performed my assessment to update him on what I see and what it looks like and then he needs that we might have from them in order to get this complete.

Jan 5, 2026

KL discussed with the Adjuster scope of work he'll be out Wednesday at 10 . He's gonna put together an estimate presented to us to ensure that we can do the work for what they're wanting to pay.

Jan 6, 2026

KL reached out to Miss Lynn to let her know that we'll be there tomorrow with the Adjuster and that we discussed the scope of work and he's writing an estimate for us to agree to get the work completed.

Jan 8, 2026

1/7 KL attended I just your walk went over and agreed upon scope. Adjuster will put together an estimate for a base for us to move forward. Planning on starting tomorrow by placing AFD and collecting deposit check.

Jan 8, 2026

1/7 Adjuster sent over estimate reviewed with RZ and HH. Will be moving forward with the mitigation and discussions with the adjuster.

Jan 8, 2026

1/8 KL spoke to Damien, a.k.a. Adjuster, regarding his estimate and all that stuff versus where we kind of see the value at and and he explains a good starting point and we will be able to adjust accordingly cause things he didn't possibly consider the AFD some of the content manipulation things

of that nature, and so he thinks that we're good to go. Let's take care of the customer and we should be able to close this out pretty quickly.

Jan 8, 2026

1/8 KL arrived placed afd. Proceeded to clean cabinet doors above stove with chem sponges and 9d9. Went and met customer at work for deposit check.

Jan 9, 2026

Received deposit check#3377 in the amount of \$1000.00. It was mobile deposited to the AF account on 1/8/2026

Jan 9, 2026

1/9 KL continue to clean cabinets and heavily affected kitchen area.

Jan 12, 2026

1/12 KL proceeded to manipulate, pack, and clean contents. More contents to manipulate, pack, clean tomorrow.

Jan 12, 2026

Spoke to Miss Owen updated her on the progress and the process. She's extremely happy with us. She is unsure if the cabinets are going to be paintable as they should've been an enamel finishing their flat paint finish and so we'll be looking into options on getting that taken care of whether we're doing it or whether she's hiring somebody else.

Jan 13, 2026

1/13 KL continued to manipulate, pack, and clean contents. Cleaned shelves and walls. More cleaning of walls and cabinets remaining.

Jan 15, 2026

1/15 KL finalized the cleaning of the cabinets. Mrs. Owen advised cabinet quote to replace cabinet doors and paint came in at \$5,400. Asked if I could help advise with adjuster to get help covering. Will reach out to Mrs. Owen for COC and cos

Jan 15, 2026

Scope of work completed Placing an AFD. Manipulate all contents (Including but not limited to furniture, pictures, decorations, knickknacks, etc.) Wipe and clean all contents (Includes chem sponges, wiping and treating with 9D9 and Vital oxide Wiping clean all walls, Trim, Cabinet, surfaces, etc. (Includes chem sponges, wiping and treating with 9D9 and Vital oxide) Boxing of all contents after they've been cleaned. Putting back all contents after surfaces were cleaned. Clean exterior of appliances (Double oven, Fridge, Microwave, Dishwasher, Stove top, etc) Removal of AFD. Extensive photo documentation. Communicating with the adjuster, Including, but not limited to Adjuster walk. Administrative work such as sketch, overview, Documentation. 1.5 hours one-way travel 3 hours

total per day. Consumables used: Chem sponges Terry towels Microfiber cloths 9D9 Vital oxide Disposable gloves Respirator

Jan 15, 2026

Ready for billing CoC/CoS has been sent via Adobe to Ms. Owen. She will not have access to email until Saturday.

Jan 16, 2026

Submitted to RiB for writing and negot.

Jan 19, 2026

Coc/Cos are signed and in uploads.

Jan 19, 2026

Spoke to Miss Owen, regarding the undisputed fund she received and how I'm waiting on the invoice and that I would get with her afterwards so that way we can get the payment cleared out after I talk to her Adjuster and get everything approved.

Jan 19, 2026

Ms. Owen called at 3:01 pm and had questions about signing the COC/COS and payment. Advised KL.

Jan 20, 2026

Approved for \$15,056.13 Invoice sent to KL to collect undisputed amount.

Jan 20, 2026

KL Spoke to Damion (adjuster) about invoice, as well as went it over to his email (BCC RZ) HE said to send him the invoice and he will get it looked over and taken care of. KL also spoke to Mrs. Owen who was a little sticker shocked at first, but said she understands and asked if the adjuster was working with me on it. I explained what he had said and let her know that the insurance would be paying her and she would need to pay us. I also informed her about the undisputed funds she received and that we needed to collect those. She acknowledged and said i could call her any time. (Leaving me slightly confused) I will follow up with her later today (After she gets off work) and see if i can pick up a check tomorrow.

Jan 22, 2026

Received check #3381 in the amount of \$3034.61 from KL. It was mobile deposited to the AF account on 1/21/2026

Equipment	Count
Air Scrubber	1

203 Finch Street - Total Equipment

Equipment	Count
Air Scrubber	1

203 Finch Street - Assessment

203 Finch Street - Kitchen

203 Finch Street - Content Cleaning



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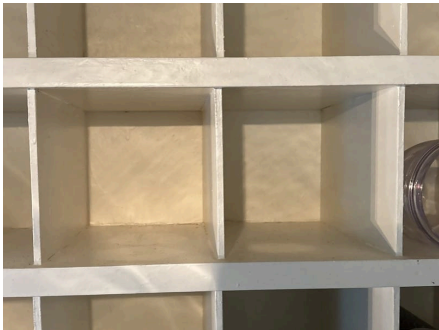
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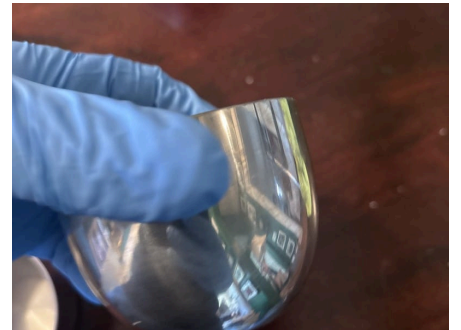
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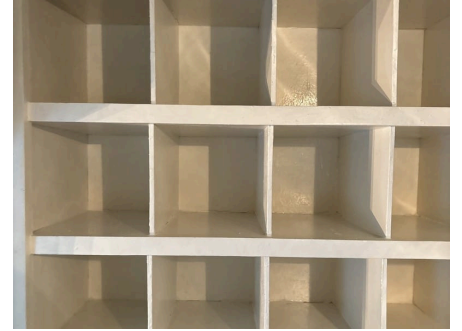
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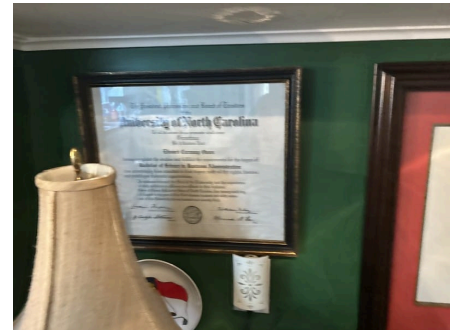
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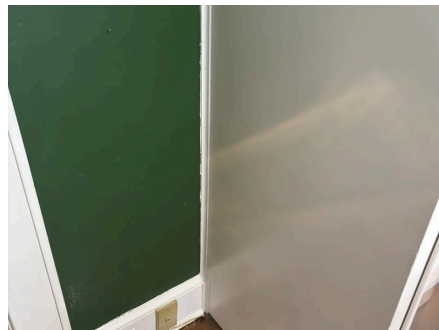
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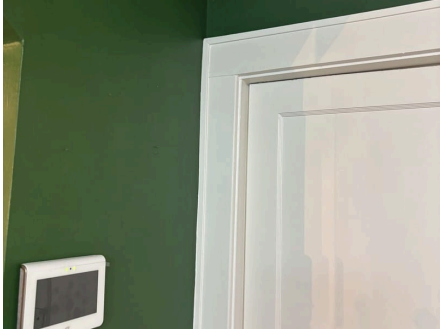
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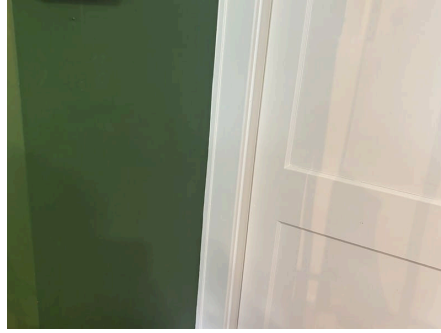
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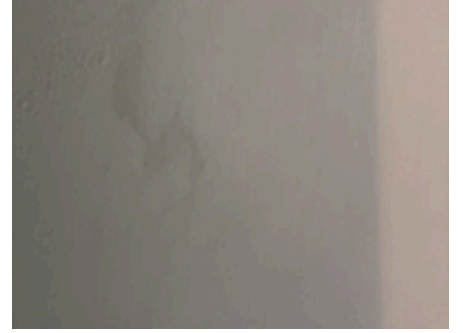
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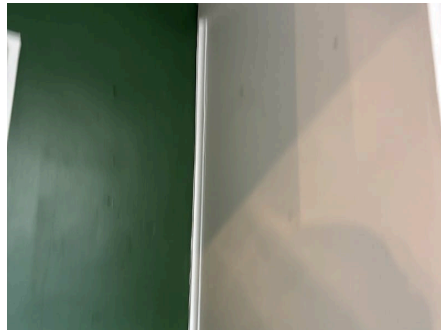
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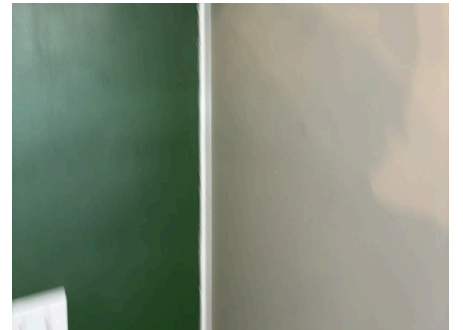
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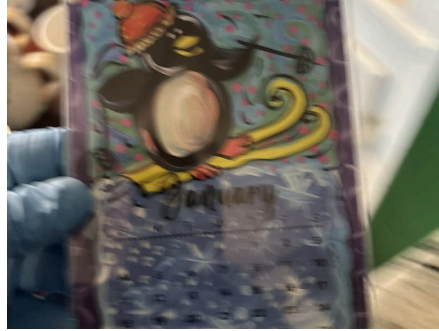
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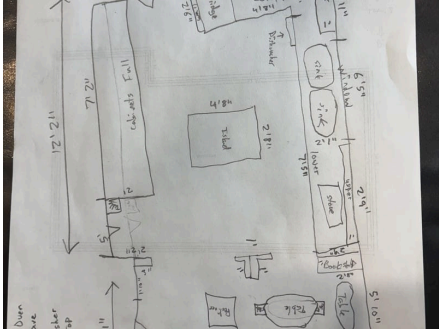
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203 Finch Street - Content Cleaning - Notes

Jan 12, 2026

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203 Finch Street - Over View



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203 Finch Street - Over View - Equipment

Equipment	Count	Day In	Day Out	Total
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